

## How is the service being evaluated?

- The project is a 5-year pilot project, undergoing continuous monitoring and evaluation.
- The evaluation is being completed by Cardiff University, undertaking the research component of the project.
- The monitoring and evaluation service will capture trends and best practice throughout the duration of the project.

## FOR MORE INFORMATION:

**Freephone:**  
1800 333 355

**Email:**  
[parent.advocacy@barnardos.ie](mailto:parent.advocacy@barnardos.ie)

Scan for more info:



RCN20010027



# Barnardos

Because childhood lasts a lifetime

## PARENTAL ADVOCACY & INFORMATION SERVICE

The Parental Advocacy & Information Service delivered by Barnardos is available to **parents of children subject to care proceedings.**

The service is available in **Dublin North City, Waterford, and Wexford.** There is also a national helpline to provide parents with information and advice.



## How does the service work?

### The Parental Advocacy & Information Service works by:

- Providing the information that parents need to understand what is happening (in legal or child protection contexts) and what it means for them and their child.
- Helping parents to understand their family's situation and the next steps available to them.
- Preparation for and support at meetings with Tusla and legal professionals.
- Preparation for and accompaniment at court hearings.
- Helping parents understand their rights and responsibilities.
- Supporting parents to access therapeutic and other specialist services.
- Empowering parents to participate, be heard, and be seen.

## How can I access the advocacy service?

### Self Referral:

If you are a parent of a child subject to care proceedings and you live in one of the following catchment areas – **Dublin North City, Wexford, or Waterford** – you can fill out our self-referral form.

### Third Party Referral:

If you know of a parent who may benefit from our service, and they live in one of the following catchment areas – Dublin North City, Wexford, or Waterford – you can fill out our third party referral form.

You can get in touch with our Information Provision and Communication Service should you need help filling out the form.



## How can I access information and advice?

The Information Provision and Communication Service is available nationwide.

This can be accessed via our Freephone number – 1800 333 355 – available Monday-Friday from 10am to 1pm.

You can also reach out via our monitored email at [parent.advocacy@barnardos.ie](mailto:parent.advocacy@barnardos.ie)

We regularly update our website with new information on childcare and recorded webinars on relevant topics.

